



## **Accessibility**

We have worked to ensure that the GuardianCard website is as accessible as possible to all internet users, including those with disabilities. We aim to be transparent, clear and easy to understand so that you can see who we are, what we offer and how to use and navigate our site.

Here are the features we have implemented to make our website more accessible:

### **Language**

We aim to avoid jargon and use appropriate explanations; we want to keep it plain, simple and straightforward.

### **Text**

We use clear and legible text and fonts. Our website uses cascade style sheets (CSS) to help improve download speeds and usability and the font size of each page can be altered as required.

#### **Mac Web Browsers**

You can increase the size of the text by holding down 'command' (CMD) and then using the plus (+) and minus (-) keys to zoom in or out. CMD 0 will reset the text size to default.

#### **Windows Web Browsers**

You can increase the size of the text by holding down 'control' (CTRL) and then using the plus (+) and minus (-) keys to zoom in or out. CTRL 0 will reset the text size to default.

### **Screen**

We have used colour contrasts that ensure the website can be read by those with visual impairments. Links are displayed clearly in a stronger colour and if you roll over a link with your computer mouse the link will be underlined.



### **Optimization for screen readers**

We continue to make improvements so that our website works well with screen readers. Screen readers are a tool which will translate the words on the site into sound and read it aloud for you.

### **Contact us**

We are continually looking for ways to improve the site and to make it even more accessible.

If there is information you think should be included here, or if you experience any difficulty accessing this site, then please contact our Member Services Team on 01482 739139 or at [help@guardiancard.co.uk](mailto:help@guardiancard.co.uk).

Or you can write to us at:

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